

Touch of Ascension Therapeutic Massage Cancellation/ Payment Policies

Available Days/Hours:

Wednesday-Fridays 12:30-7:30 & Saturday/Sunday 12-7 pm

I understand that if I choose to cancel my scheduled appointment, I must provide Touch of Ascension Therapeutic Massage a **Minimum of 24 hours' Notice in Advance**. If I fail to do so, **I may be charged 50% of my scheduled treatment cost which is to be paid in full before another appointment can be received**. Giving at least 24 hours' notice allows the opportunity for someone else to schedule an appointment while reducing loss of income & time for the therapist.

If I fail to appear for my scheduled appointment & no notice has been provided to Touch of Ascension (unless it is an emergency, unforeseen medical issue or an acceptable discussed reason agreed upon by both therapist & client) I am also responsible for 50% the total amount of that treatment which is to be paid in full before another appointment can be received.

If I have pre-booked an appointment & have to cancel/reschedule that appointment, I will not receive the 5% pre-booked discount. This discount is given only when the appointment is pre-booked before leaving from a prior appointment & then received on the same day it was originally booked.

Three no shows or cancellations made by me without giving at least 24 hour advance notice during any time frame will force Touch of Ascension Therapeutic Massage to consider denying me from coming in again for any further treatments.

If I arrive late, my session may be shortened in order to accommodate others whose appointments follow mine. Depending upon how late I arrive, my therapist will then determine if there is enough time remaining to start a treatment.

Regardless of the length of the treatment actually given, **I will be responsible for the "full" session**. Out of respect & consideration to your therapist & other clients, **please plan accordingly & be on time**.

Discounts Given: (Pre-Booking/Military/Senior/Teacher/Student/Referral/Pre-Paid/Loyalty Card)

1. One Discount Is Allowed Per Treatment.

2. Half Off is Given for the 5th Treatment Using Loyalty Card & Must Be Equal to At Least One Prior Visit On Card.

Touch of Ascension has the right to bill me for any unpaid amount due before another treatment can be received.

I understand that at this time Touch of Ascension Therapeutic Massage accepts payment in the form of **CASH/CREDIT/DEBIT/FSA/HSA CARDS/GIFT CERTIFICATES & YELP PAID VOUCHERS** & that payment is due at the time service is rendered.

Printed Name: _____

Signature: _____ Date: _____
(Signature of client or parent/guardian if client is a minor)

~ Thank you For Your Consideration & Cooperation With These Policies! ~

If you agree to receive text message/email messages on your initial first time "Client Intake Form" before your first appointment, than you will receive a 24 hour appointment reminder/confirmation for all future appointments to avoid forgetting appointments or the need to reschedule any if necessary.