

Touch of Ascension Therapeutic Massage Cancellation/ Payment Policies

I understand that if I choose to cancel my scheduled appointment, I must provide Touch of Ascension Therapeutic Massage a **Minimum of 24 hours' Notice in Advance**. If I fail to do so, **I may be charged 50% of my scheduled treatment cost which is to be paid in full before another appointment can be received.**

Giving at least 24 hours' notice allows the opportunity for someone else to schedule an appointment while reducing loss of income & time for the therapist.

If I fail to appear for my scheduled appointment & no notice has been provided to Touch of Ascension (unless it is an emergency, unforeseen medical issue or an acceptable discussed reason agreed upon by both therapist & client) I am also responsible for 50% the total amount of that treatment which is to be paid in full before another appointment can be received.

If I have pre-booked an appointment & have to cancel/reschedule that appointment, I will not receive the pre-booked savings special. This savings is given only when the appointment is pre-booked before leaving from a prior appointment & then received on the same day it was originally booked.

Three no shows or cancellations made by me without giving at least 24-hour advance notice during any time frame will force Touch of Ascension Therapeutic Massage to consider denying me from coming in again for any further treatments.

If I arrive late, my session may be shortened in order to accommodate others whose appointments follow mine. Depending upon how late I arrive, my therapist will then determine if there is enough time remaining to start a treatment.

Regardless of the length of the treatment actually given, **I will be responsible for the "full" session.** Out of respect & consideration to your therapist & other clients, **please plan accordingly & be on time.**

Savings Available:

(Pre-Booking/Military/Senior/Teacher/Student/Referral/Pre-Paid/Loyalty Card)

- 1. One Savings Special Is Allowed Per Treatment & Cannot Be Combined.**
- 2. 10% Off is Given for the 5th Treatment Using a Loyalty Card & Must Be Equal to at Least One Prior Visit On Card. Cannot be Used on Monthly/Seasonal Specials.**

Touch of Ascension has the right to bill me for any unpaid amount due before another treatment can be received.

I understand that at this time Touch of Ascension Therapeutic Massage accepts payment in the form of CASH/CREDIT/DEBIT/FSA/HSA CARDS/GIFT CERTIFICATES & YELP PAID VOUCHERS & that payment is due at the time service is rendered.

Printed Name: _____

Signature: _____ Date: _____

Parent/Guardian Printed Name: _____

Parent/Guardian Signature: _____

(Signature of client or parent/guardian if client is a minor)

~ Thank you for Your Consideration & Cooperation with These Policies! ~